

Jod-Ann Collins, BSc, CC

Customer service professional, Jodi-Ann Collins, has consistently exceeded her sales targets since joining the Jamaica National Building Society as a Member Service Representative at JN Financial Services, Catherine Hall in 2011.

She has previously worked as Front Desk Agent/Ambassador and Housekeeping Supervisor at the Omni Mount Washington Resort in New Hampshire, USA and as a Spanish and English teacher at the Cedric Titus Comprehensive High School. She completed the MBA, University of South Wales, UK and a BSc in Tourism Management (First Class Hons), The University of the West Indies.

Current President of the JN Articulators Toastmasters Club, Jodi-Ann is a founding member of the club and completed the Competent Communicator (CC) status in June 2016.

Qualifications:

- Masters in Business Administration (MBA), University of South Wales, UK – *pending*
- Certification in Language Teaching (TESOL), Global Language Training, UK – *pending*
- Post Graduate Certification in Global Capital Markets, Jamaica Stock Exchange, Kingston
- B.Sc, Tourism Management (First Class Honors), The University of the West Indies
- Certification in Customer Service 101, Southern Alabama Tourism Centre, USA

Achievements:

- President, JN Articulators Toastmasters Club, 2016-2017
- JN WAY Ambassador, JN Financial Services, 2013- Present
- JN Financial Services Sales Ambassador, June 2016- Present
- Youth Secretary, Faith international Harvest Church, January 2012-present.
- Block Publications Secretary and Public Relations Officer on Mary Seacole Hall at The University of the West Indies, 2006-2009